XDS to Wegener Migration Q & A

Q: Will I get a backup receiver?

A: No. While we can appreciate and relate to the convenience of having redundant equipment in place, WestwoodOne does not provide duplicative or redundant equipment. We can, however, provide you with Wegener's contact information to purchase an additional receiver. Email noc@westwoodone.com to request. Cost is approximately $3800.00 plus shipping and handling.

Q: Can I duplicate ports?

A: Yes. Port duplication is a convenience that can be accommodated as a courtesy where open ports exist. However, duplicated ports are still considered open. WestwoodOne does not provide duplicative or redundant equipment. We can, however, provide you with Wegener's contact information to purchase an additional receiver. Email noc@westwoodone.com to request. Cost is approximately $3800.00 plus shipping and handling. Alternatively, the Wegener platform offers several convenience features that eliminate the need for port duplication:

- Showshift: The ability to record a show for delayed playback. Short-form features can be moved to a time when there is no playback conflict to capture the feature externally.
- Record Only: The ability to record a short-form feature without an associated playback. This eliminates the need for external capture entirely as the file can be retrieved via SMB folder access or an FTP option can be enabled if your company IT policy prevents SMB folder access. Email noc@westwoodone.com to request FTP be enabled.
- Game Mode: The ability to air sporting events to switch to the event and back to regular programming automatically without the need to modify your regular schedule.

Q: When is the deadline to be off XDS?

A: Currently our goal is to eliminate the platform by the end of June 2023. To avoid any loss of programming, we recommend you move shows as they become available.

Q: Where do I get technical information on the Wegener receiver?

A: Our help document site is found at https://technology.westwoodone.com.

Q: How do I schedule programs that have migrated to Wegener?

A: Log in to the Wegener scheduling site at https://showdirector.westwoodone.com. See our tech site for access information as well as scheduling tips. All times referenced in ShowDirector are in the Eastern time zone.

Q: How do I change my ShowDirector schedule to display local time?

A: This is not currently possible. The Wegener head-end and receiver are locked to Eastern time and the show scheduling site is built around these parameters. We are investigating whether it is possible to change this in the future but will not be a priority until well beyond completion of this migration project.

- If you are in the Pacific time zone; schedule your local airtime plus 3 hours in ShowDirector.
- If you are in Mountain time zone; schedule your local airtime plus 2 hours in ShowDirector.
- If you are in Central time zone; schedule your local airtime plus 1 hour in ShowDirector.
- Hawaii affiliates: Daylight savings time starts in March and ends in November.
    - When DST begins, schedule your local airtime plus 6 hours in ShowDirector.
    - When DST ends, schedule your local airtime plus 5 hours in ShowDirector.
- Arizona affiliates: Daylight savings time starts in March and ends in November.
    - When DST is in effect, schedule your local airtime plus 3 hours in ShowDirector.
    - When DST has ended, schedule your local airtime plus 2 hours in ShowDirector.

Q: I don't have a Wegener, when will I receive a new one for the migration?

A: We are currently experiencing delays at the manufacturer and will resume deployment as soon as we are able. We expect to deploy all equipment with sufficient time to install and complete the migration before the end of Q2.

Q: I have 3 XDS receivers, will all of them be upgraded to Wegener?

A: No, Wegener receivers are being provided as a courtesy to accommodate the migration, but we are not providing a 1 for 1 exchange. Existing open ports on Wegener are utilized before additional equipment needs are assessed and we do not provide duplicative equipment.